



**NAVIMAG**  
FERRIES

PATAGONIA

#TRAVELDIFFERENT  
#SLOWTRAVEL

**NEW  
FERRY**



# PATAGONIAN FJORDS

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DISCONNECT YOURSELF  
AND LIVE DEEP PATAGONIA  
FROM THE SEA

REFERENCE IMAGES





# NEW FERRY ESPERANZA

Thinking about improving your comfort and the experience on the Patagonian Fjords' route, we present our new ferry "Esperanza".

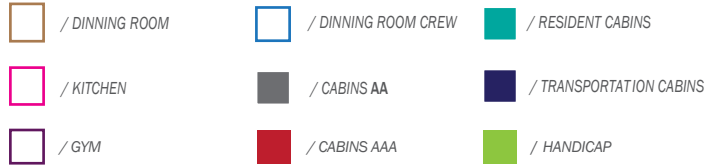
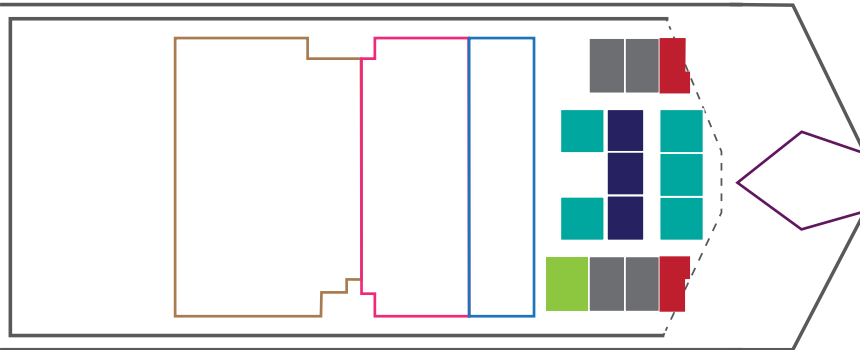
REFERENTIAL IMAGE

## FERRY ESPERANZA

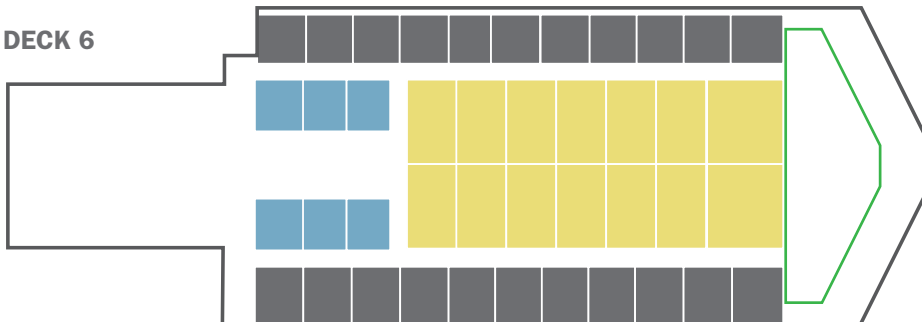
Navimag has ferries that are cargo ships adapted for the transportation of passengers and vehicles (cars, trucks, camping trailers, motorcycles and bicycles).

Each ship has a wide variety of accommodations, ample space for recreation and relaxation, along with a crew that is ready to give you the best service.

### DECK 5



### DECK 6

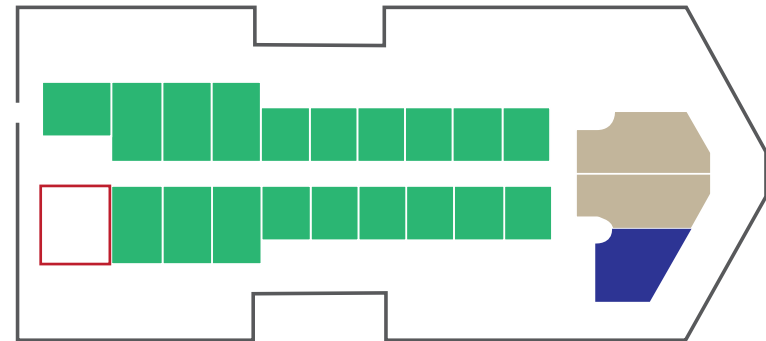


## SPECIFICATIONS

Passengers Capacity: **244** / Capacity Meters: **1.800 mtl**

Maximum Speed (Knots): **13** / Built Year: **2019**

### DECK 7



## FACILITIES

Premium suite, AAA cabins, AA cabins, Cabins A, Cab CC, Bunk CC, Handicap.

Cafeteria, dining room, activity room, first aid room, gym (yoga room), 3 outdoor decks with panoramic views and a cabin for passengers with reduced mobility.

## FERRY CABINS



PREMIUM SUITE
1 DOUBLE BED
PANORAMIC VIEW
PRIVATE BATHROOM INSIDE THE CABIN

CABIN AA
4 BEDS
WITH WINDOW
PRIVATE BATHROOM INSIDE THE CABIN

CABIN CC
6 Y 8 BEDS
WITH WINDOW
PRIVATE BATHROOM INSIDE THE CABIN

CABIN AAA
2 BEDS
PANORAMIC VIEW
PRIVATE BATHROOM INSIDE THE CABIN

CABIN A
4 BEDS
WITHOUT WINDOW
PRIVATE BATHROOM INSIDE THE CABIN

HANDICAP
2 BEDS
WINDOW VIEW
PRIVATE BATHROOM INSIDE THE CABIN

All cabins have bunk beds, except Premium Suite.  
Those who prefer private cabins, the upper bunk beds are foldable for comfort.

## NEW FACILITIES



ROUTE PUERTO MONTT - PUERTO NATALES / PUERTO NATALES - PUERTO MONTT



TAKE TIME TO ENJOY THE  
SIMPLE THINGS IN LIFE

**#SLOWTRAVEL**



**DEPARTURES** from November 2020 to March 2021



**Puerto Montt  
Puerto Natales**

**Check-in:**  
Saturdays from 9:30 AM to 1 PM  
**Boarding:**  
Saturdays at 2 PM  
**Departure:**  
Saturdays at 4 PM

**Puerto Natales  
Puerto Montt**

**Check-in:**  
Tuesdays from 9:30 AM to 1 PM  
/ from 3 to 6 PM  
(day prior to departure)  
**Boarding:**  
Tuesday at 9 PM  
(day prior to departure)  
**Departure:**  
Wednesday at 6 AM

**CHECK IN**

**PUERTO MONTT**

**Check in:** Holiday Inn Hotel, 2nd floor, N/N  
Juan Soler Manfredini Ave. Costanera Mall.

**PUERTO NATALES**

**Check in:** Ave. España 1455, office N° 2,  
terminal Rodoviario.

**BOOKINGS AND INFORMATION**

Phone: +562 2411 2600  
or mail [sales@navimag.cl](mailto:sales@navimag.cl)

**Hours of Operation:** Monday to Thursday  
from 9AM to 1PM and from 2:30 PM to  
6:30 PM. Friday from 9AM to 5PM.  
(Continued).

## PUERTO MONTT - PUERTO NATALES

### DAY 1: PUERTO MONTT

Check-in is available from 9:30 am to 1:00 pm in our offices located at Holiday Inn Express Hotel located in Juan Soler Manfredini Ave. S/N, First Floor, Costanera Mall. You can drop your luggage and our ground personnel will keep it until boarding starts. All passengers shall embark at 2:00 pm. We will guide you in loading your vehicle if you are traveling with one.

Once onboard, crew members will give a welcome talk and additional information for a safe and fun journey. Departing at 4:00 pm and sailing through the Patagonian Fjords, with final destination Puerto Natales.

The adventure begins in the Reloncaví Sound, Gulf of Ancud, in the evening we enter the Apiao Channel and then the Gulf of Corcovado.

### DAY 2: MORALEDA CHANNEL – OCEAN AREA – GOLFO DE PENAS

At dawn we sail through the southernmost part of the Gulf of Corcovado, The Captain, according to the weather, tidal current information of the channels and the positions of celestial bodies such as the Moon and Sun, shall decide the most appropriate route to continue the journey, having among others, the following choices for going out into the open ocean: 1.- Boca del Guafo, 2.- Ninualac Channel, 3.- Pulluche Channel.

There is also the possibility of accessing other channels, depending on the visibility conditions and traffic of other ships. If he decides to go into the open sea through the Boca del Guafo, we will immediately sail between the Archipelago de los Chonos and Isla Guafo, to quickly enter the Ocean Area.

If the choice is to go through the Ninualac Channel, sailing all morning through the Moraleda Channel, we will approach Tuap Island, where we will turn towards the West and begin to navigate through the Ninualac Channel, entering the open sea in the afternoon.

On the other hand, if he decides to sail through the Pulluche Channel, we will pass through the Moraleda channel, a transit area for remarkable sailors and canoeists from the Los Chonos and Chiloé Archipiélagos, to later sail the Errázuriz Channel and then the Chacabuco Channel, to later enter the Pulluche Channel - the most lush in vegetation (Lenga or Southern Beech and Patagonian Cypress forests), and with luck, we will see marine birds, sea lions, and native dolphins called "Toninas".

In the evening we will start sailing through the open sea in the area immediately north of the Golfo de Penas, to enter it at night. The open ocean crossing lasts about 12 hours with good weather and it is possible to see humpback, Minke, and blue whales (depending on the time of year and the weather).



Canal Moraleda



Delfín Austral



Petrel Plateado

### DAY 3: BAJO COTOPAXI – PUERTO EDÉN

We wake up sailing through the fjords and crossing the Messier Channel with a depth of 1,270 meters, the deepest of the zone; in this channel we will be able to see the cargo ship Capitán Leonidas, which has been shipwrecked since the 1970's on a sunken islet called "Bajo Cotopaxi". This ship is presently used as a lighthouse and reference point for sailors.

Later we will cross the English Narrows, to reach the village of Puerto Edén where the last indigenous Alacalufes reside. Puerto Edén is located on Wellington Island, which forms part of the Bernardo O'Higgins National Park, the largest in Chile.

After a short stay in this port (only for residents embarkation purposes) we start sailing through the Patagonian channels, called Paso del Indio, Paso del Abismo, the Wide, Concepción, Inocentes Channels, Guía Narrows, Sarmiento Channel, Farquar Pass, Collingwood Narrows, Unión Channel, Sobenes Pass (the southernmost of the route), Escobar Doxrud Pass, and Morla Vicuña Channel.

### DAY 4: ANGOSTURA WHITE – PUERTO NATALES

In the early morning we will sail through the Santa Maria Channel, to then reach the narrowest pass of the route, Angostura White, called "While Narrow", only 80 meters wide. Later we will navigate across the Unión Sound to then enter the access channel to the city of Puerto Natales, where our great adventure comes to an end.

*Disembarking in Puerto Edén and the trip through the channels is done only if the weather, ocean conditions, and itinerary permit, always at the Captain's discretion.*

**IMPORTANT:** *The dates and times are estimated and must be confirmed within 48 hours prior to the departure time indicated in this document.*



Bajo Cotopaxi



Angostura Inglesa



Paso White

## PUERTO NATALES - PUERTO MONTT

### CHECK IN AND SAILING – PUERTO NATALES

The check-in is available from 9:00 AM to 6 PM (day prior departure) in our offices located on Ave. España 1455, office #2 – Rodoviario, Puerto Natales where you can drop your luggage and our ground personnel will keep it until boarding starts.

We will guide you in loading your vehicle if you are traveling with one.

Passengers embark at 9 PM (day prior departure). Once onboard, crew members will give a welcoming talk and additional information for a safe and fun trip.

### DAY 1: ANGOSTURA WHITE AND SANTA MARÍA CHANNEL

Anchor will be weighed at 6 AM and we start our journey through the Patagonian fjords, with final destination at the city of Puerto Montt.

We enter the Unión Sound to navigate through the narrowest part of the route, only 80 m wide, called “White Narrows”, to later sail through the Santa María channel.

### DAY 2: PUERTO EDÉN – BAJO COTOPAXI

We sail through the Patagonian Channel, Morla Vicuña, Escobar Doxrud Pass, Sóbenes Pass (the southernmost of the route), Unión Channel, Collingwood Narrows, Farquar Pass, Sarmiento Channel, Guía Narrows, Los Inocentes, Concepción, and Wide channels, Paso del Abismo, and Paso del Indio to arrive at the town of Puerto Edén\*, where the last population of native Alacalufes live.

Puerto Edén is located on Wellington Island, one of the largest islands in Chile that forms part of Bernardo O’Higgins National Park.

After a short stay in this port (only for residents embarkation purposes) we continue our journey towards the north going through the English Narrows, a narrow pass that allows the passage of only one ship at a time.

We continue through the Messier Channel, where we will see the cargo ship Capitán Leonidas, shipwrecked since the 1970’s on a half-sunken islet called “Bajo Cotopaxi”. The wreck is currently used as a navigation lighthouse and point of reference for sailors.



Canal Unión



Puerto Edén



Martín Pescador

### DAY 3: GOLFO DE PENAS – OCEAN AREA – MORALEDA CHANNEL

At sunset we start the ocean navigation in the area of the Penas Gulf, an approximate 12-hour crossing, where it is possible to see humpback, Minke, and blue whales, (depending on the time of year and climate).

At dawn, the Captain will assess the weather information received, and with the information on the tidal currents in the channels and the positions of celestial bodies like the moon and the sun, he will decide the most appropriate route to continue the journey with the following options to leave the open Ocean Area: 1.- Pulluche Channel, 2.- Ninualac Channel, 3.- Boca de Guafo.

There is also the possibility of accessing other channels depending on the visibility and the traffic of other ships.

If he decides the Pulluche channel, the most lush in vegetation (Southern Beech and Patagonian cypress forests), with luck, we will see marine birds, sea lions and native dolphins called “Toninas”.

We enter the Chacabuco Channel, and then sail through the Errázuriz channel, and finally sail through the Moraleda channel, a transit spot for notable sailors and canoeists from the Chonos and Chiloé archipelagos. If the choice is through the Ninualac channel, we will reach the area around Isla Tuap, later entering the Moraleda Channel.

Finally, if the option is to continue in the open sea through the Boca del Guafo, we will sail amongst the Chonos Archipiélago to continue our route towards Puerto Montt.

### DAY 4: PUERTO MONTT

Continuing our journey north, we sail through the Gulf of Corvocado, then through the Apiao Channel, Ancud Gulf, and Reloncaví Sound, arriving at Puerto Montt in the morning, the city where this great adventure comes to an end.

*\* Disembarking in Puerto Edén and the trip through the channels is done only if the weather, ocean conditions, and itinerary permit, always at the Captain's discretion.*

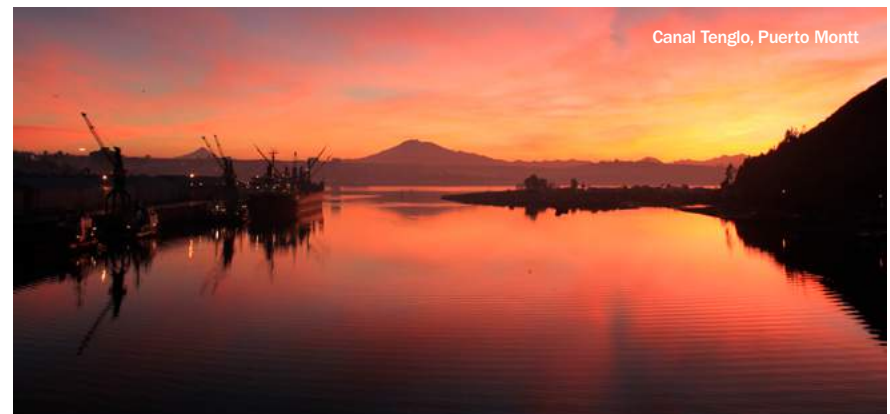
**IMPORTANT:** *The dates and times are estimated and must be confirmed within 48 hours prior to the departure time indicated in this document.*



Dihueñe



Angostura Inglesa



Canal Tenglo, Puerto Montt

## CONDITIONS

### PASSENGER'S CONTRACT

The acceptance of the ticket involves an agreement of the terms and conditions of Navimag Ferries S.A. for the transport of passengers.

### BOOKINGS, DEPOSITS AND PAYMENTS

Every booking has to be entirely paid 45 days before the trip.

### CANCELLATION AND CHANGE POLICIES

The following penalties will apply for cancellation of a booking as soon as the company receives a written notice.

- a) More than 45 days prior to the scheduled departure of the ship, 0% penalty.
- b) Between 44 days and 15 days prior to the ship's departure, 30% penalty.
- c) Between 14 days and 7 days prior to the ship's departure, 50% penalty.
- d) Between 6 days and 48 hours prior to the ship's departure, 70% penalty.
- e) Within 48 hours of the scheduled departure time of the ship, 90% penalty.
- f) After the departure of the ship, 100% penalty.

The percentages of the penalties specified above, shall be made on the total value of the ticket booked, both for security deposits as for the tickets themselves.

Passengers who make changes to their booking must do the request at the latest 48 hours prior to the ship's departure. In this

case a payment of 10% of the ticket value must be realized to the company in order to postpone the trip.

### CHILDREN DISCOUNTS

Infants between 0 and 2 years old, 80 % discount sharing the bed with their parents. Children between 3 and 12 years old, 20 % discount sharing the cabin with an adult.

### PRICES AND DEPARTURES

The company reserves the right to modify prices and departure dates without prior notice.

### PAYMENT METHODS

Credit cards: Master Card, Visa, American Express, Diners, US dollars, pesos  
Bank transfers

*Important: In case of an international transfer, the bank charges will have to borne by the client.*

\*Navimag operates under uncertain weather conditions and in isolated areas, which may affect programmed itineraries and schedules. Consider that if due to weather conditions passengers cannot board on the route from Puerto Natales to Puerto Montt the night prior to departure, accommodation costs or any kind of consequent expenses will have to be borne by the client.





# FAQ

## THE SHIP

### Is this a cruise service?

No, ours is not a cruise service, but of ferries.

### What is a ferry?

A ferry is a merchant vessel adapted to carry passengers. Loaded cargo includes vehicles, camping motorcars, motorcycles, bicycles, heavy machinery, animals and loading trucks in general.

### What is the capacity of a ferry?

Our Ferry Edén has a passenger capacity of 118 with a total length of 136m. Our Ferry Evangelistas has the capacity for 220 trailers with a total length of 114.7m.

### What areas are available for passengers?

Our ferries Edén and Evangelistas have cabins, a casino, a café and outdoor decks.

### Are there lifts on the ferry?

There are no elevators, only sets of stairs connecting different decks.

### Is the ship adapted to passengers with reduced mobility or special needs ?

Unfortunately our ferries facilities may not be fully accessible to guests with mobility challenges as our ships do not feature elevators or wheelchair-accessible cabins.

We will strive to offer the best possible service and deliver all the facilities to make your trip a pleasant stay, please inform us beforehand.

## ONBOARD EXPERIENCE

### Who are our ferries recommended for?

Our routes are ideal for slow travelers and backpackers. It is for people who regard the travel experience as important as

the destination. It is meant for those who wish to depart from or arrive to Patagonia in a different manner to traditional alternatives like planes or by land, who want to enjoy the beauty of the Patagonian fjords and the comfort and leisure that a boat trip can offer. It is for those who wish to travel like the old times. Those who seek to learn and share with other people in a conversation or during a board game. For those who travel by car, motorhome, bicycle or motorbike. For those who are looking to disconnect and/or recharge. And for those who are traveling with a flexible schedule given the weather in Patagonia can be unpredictable.

### Who are our ferries not recommended for?

For those who want to take a cruise and/or traveling on a very tight itinerary.

### Are there any additional costs to the paid fare?

Our travel price it's all inclusive, meaning, in addition to transportation, the rate includes accommodation and meals (breakfast, lunch, and dinner). The fare excludes shopping in the store, cafeteria expenses and tips.

### Do the ferries move much?

Traveling by ship across Patagonia is an adventure, yet the vessel's movement will highly depend on climatic conditions. However, during the Summer the climatic conditions are very good, and the sailing through the channels is very gentle. An area where climatic conditions are rough every time of the year is the Golfo de Penas (gulf of sorrows). This leg of the trip lasts about half day, so we recommend taking pills for motion sickness if you're sensitive to the tide. Nonetheless, our paramedic on board will assist to make you feel as comfortable as possible.

## CABINS

### When do I share my cabin?

We sell cabins and individual bunk beds. If you bought a bed (quadruple or shared formats), you will share the room with other passengers. If you want more privacy in your cabin, you must pay the "single" fare.

### Who do I share my cabin with?

In Navimag we reserve the right to assign passengers in whatever manner we deem more appropriate, given each voyage is unique and it is not possible to anticipate what kind of travellers will sail with us. However, to the fullest extent possible, we will aim to group passengers by gender per cabin.

### Do cabins and bunk beds include bed linen?

All accommodations include bed linen and a bath towel.

## ONBOARD ENTERTAINMENT

### Are there any travel guides?

Bilingual guides are available only during the Patagonia Fjords route in high season (November to March), who will attend and entertain you with different talks, karaoke and bingo. Our guides are experienced in naturalism and in working for cruise services in Patagonia.

### What other types of entertainment can be found onboard?

We have an entertainment system to which you may connect with our smartphone or tablet to watch movies. In addition, you can order different board games to share with other travelers. If photography is your thing, you can take the opportunity to shoot birds and whales found in the area. We also recom-

mend you take with you that book that you've been wanting to finish for some time now.

## SERVICES

### What kind of electrical connection is on board?

The onboard voltage is 220 volts and 60 Hz.

### Is there an Internet connection?

Patagonia is a remote region so there's no Internet connection available to our passengers. We recommend you take this opportunity to disconnect and talk with other people.

### Will my mobile phone work on board the ferry?

No, only at the ports.

### Is smoking allowed on board?

Smoking is only allowed on the outside decks of the ship, in compliance with Chilean Law 20,105, which states that it is forbidden to smoke inside closed areas.

### Do you sell alcoholic beverages?

No, we do not.

### Is there drinking water on board?

Yes, water dispensers are available at all times, so there is no need for you to bring additional water bottles.

### What happens if I have special dietary needs?

Please inform if you have a food allergy or if you are a vegetarian when you book your trip with us.

### Which meals are included?

Ticket includes 3 meals per day (breakfast, lunch and dinner) on a self service basis.

## SHOPPING

### What can I purchase on board?

Our ferry Evangelistas offers a variety of amenities which you can find in our cafeteria store.

### What can I purchase in the cafeteria?

At our bar you'll be able to buy drinks, tea, coffee, biscuits and chocolates.

### What's the payment method and currency accepted on board?

All purchases on board our ferries must be paid in Euros, US dollars or Chilean pesos. We only accept cash.

## LUGGAGE

### Are there luggage limitations?

Each passenger may carry up to 2 suitcases. We suggest to take only indispensable baggage because the space inside the cabins is reduced. Beds in our Ferry Evangelistas only have a locker with a key with the following dimensions: 71.20 centimeters deep, 41 centimeters wide and 73.50 centimeters high. Locker space is enough for a backpack of approximately 60 liters.

### Can I travel with my pet?

You may bring your pet in a portable kennel and leave it in the cargo area of the ship. Pets are not allowed in the cabins or in any other passengers common areas. Passengers may check the status of their pet occasionally only with the authorization of a member of the crew. There is no additional charge for traveling with pets.

### Where can I keep objects of value?

All our ferries have safety deposit boxes available for passengers. These units

are left under the care of the ferry's captain. Navimag WILL NOT respond for damaged or lost objects of value that were not declared prior to travel.

## SECURITY

### Are there first aid services?

The vessel has a basic nursing unit with a professional paramedic in charge. In addition, the crew has first-aid training in compliance with ISO standards. Officers have advanced first aid training.

## ITINERARY

### Why are there delays or changes in itinerary?

Patagonia is a region of extremes, where weather conditions change constantly, so there could be storms or strong winds at any time of the year, which could affect the vessel's schedules of departure and arrival. In addition, crossing the Patagonian channels is highly regulated by the maritime authorities, so specific tide and light conditions must be met for the vessels to sail. Also, since our ships also transport cargo, any slight change in operation and climatic conditions can influence itineraries. We understand that these modifications could be a drawback for our passengers, this is why we work every day to improve our service.

## LIVESTOCK TRANSPORTATION

### Why does Navimag transport animals?

Given Chile's geography, the far south is disconnected by land from the rest of the country, therefore it can be accessed only by sea, air or land through the Argentinean territory. This is why our transportation service was born from the need to connect Magallanes region with the rest of the country. For all practical

purposes, our company is a “highway” that provides continuity and connectivity to different cargos that require transit into extreme regions.

The transport of livestock is not exempt from this modality. Livestock transport companies that cater to this important sector are also our clients, using equipment designed and authorized for this purpose, allowing the movement to and sale of livestock from Magallanes region in the rest of the country. There is no existing commercial link between the livestock producers and our company, but there is a business relation between our company and the transportation company.

**What measures does Navimag take to care for the livestock on board?**

Nonetheless the above mentioned, and in accordance with our commitment to the community, in January 2015 we began a program with Chile’s Agricultural Service (SAG) in order to improve our transport of livestock. The state agency issued Decree No. 240 of Law 19,162 that establishes new regulations regarding the animal transport, including the resting period, period of rest, water requirements, sanitary conditions, lighting and ventilation, among others.

As a company we take measures that go beyond regulation, that is why in the second half of 2016 we incorporated to our onboard staff an animal expert, in an aim to ensure compliance with the law and the appropriate animal transportation. In addition, all of our officers and captains were trained at Universidad Austral in Animal Care, a course taught by Dr. Carmen Gallo, Phd, from University of Liverpool and director of Animal Scien-

ces at Universidad Austral de Chile and Researcher in Animal Welfare, Antemortem, etc.

These measures have helped to reduce animal mortality, so much that in 2015 our company carried 24,673 head of cattle, recording a mortality rate of 50 animals (0.20%). During 2016 we transported 23,468 head with a mortality rate of 22 animals (0.1%).

We understand that there are still pending actions at the government level as well as transportation companies and livestock producers. In this regard, our company will always seek to add value to any solution that is implemented and within our reach.

**What dates of the year do you transport animals?**

Mainly in in the Fall, at the beginning in April, given grasslands in Patagonia are frozen, therefore cattle owners must transport the animals to the north to feed them. Notwithstanding, it animals may be transported at other times of the year, although there’s a lower probability.





**BOOKINGS  
AND INFORMATION**

**Phone:**  
+562 2411 2600  
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[sales@navimag.cl](mailto:sales@navimag.cl)

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