



NAVIMAG
FERRIES

PATAGONIA



PATAGONIAN FJORDS

COME AND LIVE THE UNIQUE EXPERIENCE OF EXPLORING
PATAGONIA ON BOARD THE NAVIMAG FERRY

**NEW
FERRY**

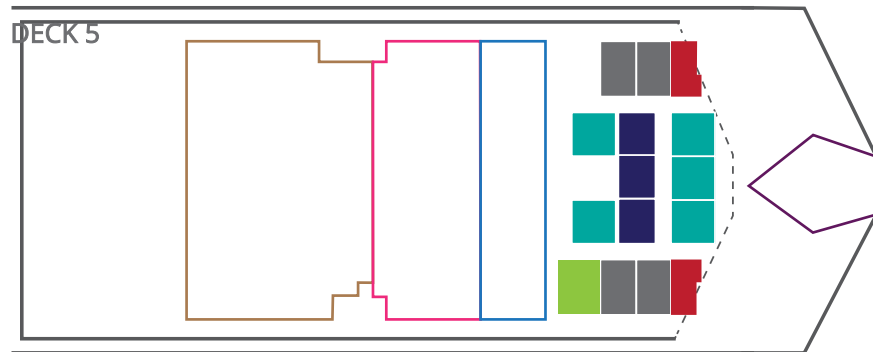
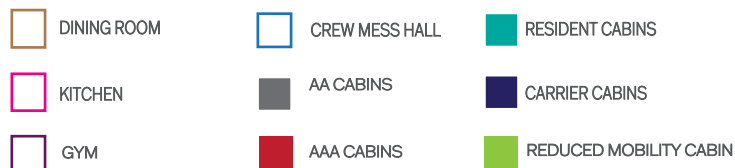
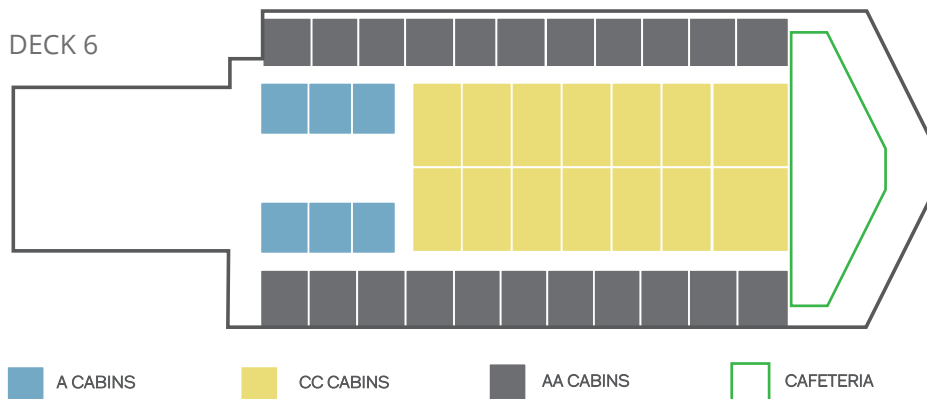


NEW FERRY ESPERANZA

Introducing our new ferry Esperanza, aimed at improving your comfort and experience as you sail the Patagonian Fjords route.

FERRY ESPERANZA

Navimag has ferry-type vessels, i.e., cargo ships adapted to transport passengers and vehicles (cars, vans, camping cars, motorcycles, and bicycles). Each ferry includes adequately distributed bunk beds, ample spaces for recreation and contemplation, with a crew ready to provide the best service.

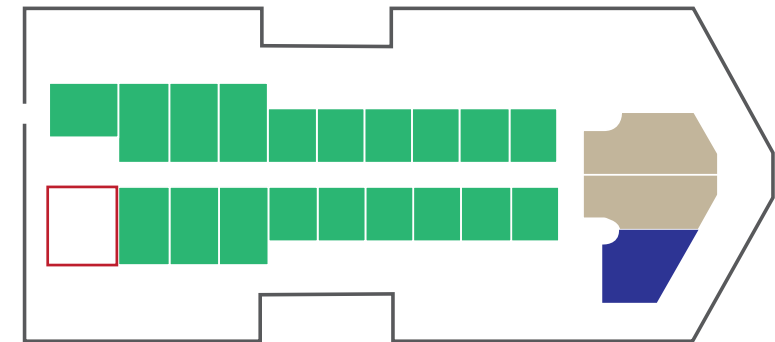
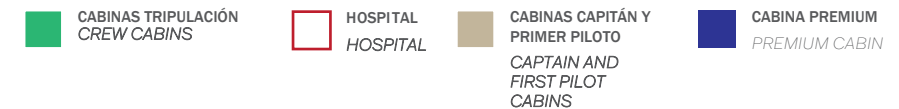


GENERAL CHARACTERISTICS

Passenger Capacity: 244 / Cargo Capacity: 1,800 linear meters

Cruising Speed: 13 knots / Year Built: 2019

DECK 7

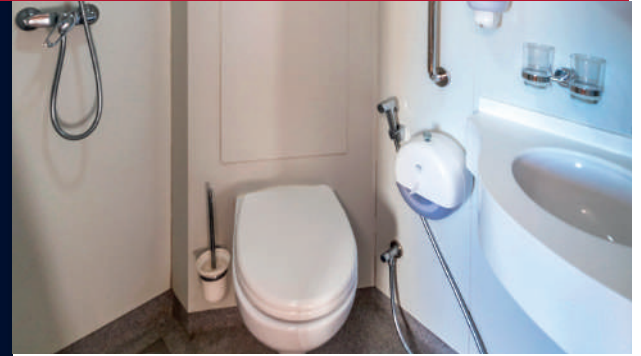


FACILITIES

Premium Suite, AA cabins, A cabins, and Reduced Mobility.

Cafeteria, dining room, activity room, infirmary, gym (yoga room), 3 outdoor decks with panoramic views, and a cabin for passengers with reduced mobility.

FERRY CABINS



PREMIUM SUITE
1 BED QUEEN SIZE
WITH WINDOW
INTERIOR PRIVATE BATHROOM

AA CABIN
4 BEDS
WITH WINDOW
INTERIOR PRIVATE BATHROOM

A CABIN
6 & 8 BEDS
NO WINDOW
INTERIOR PRIVATE BATHROOM

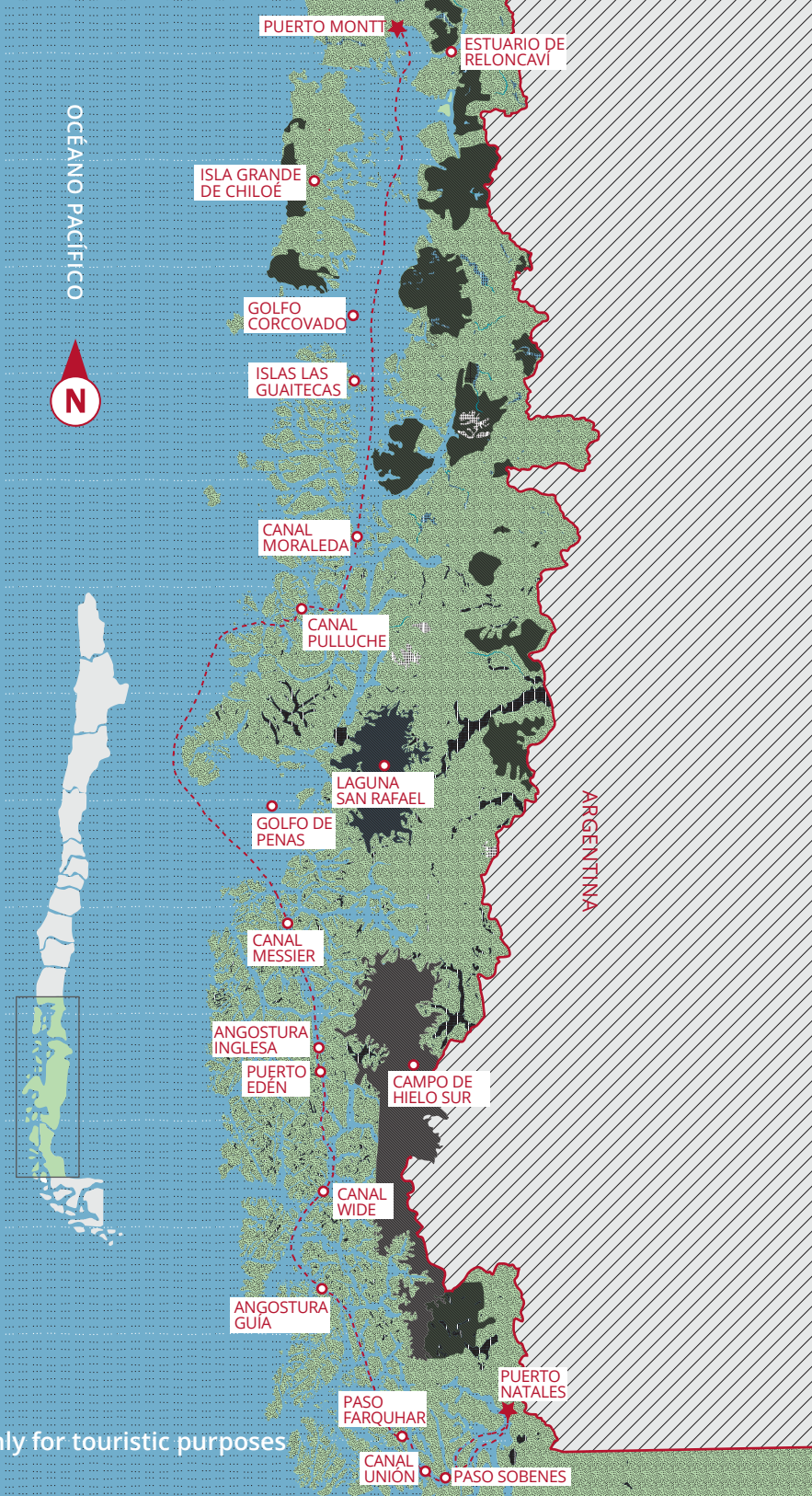
A CABIN
4 BEDS
NO WINDOW
INTERIOR PRIVATE BATHROOM

REDUCED MOBILITY
2 BEDS
WITH WINDOW
INTERIOR PRIVATE BATHROOM

All cabins have bunk beds, except the Premium Suite. For those who prefer private cabins, the upper berths can be folded down for more comfort.

NEW FACILITIES





Map only for touristic purposes

SEASON 2022-2023 DEPARTURES



Puerto Montt Puerto Natales

Check-in:

Tuesdays between 17:00 and 18:00 hrs.

Boarding:

Tuesdays at 18:30 hrs.

Departure:

Tuesdays at 22:00 hrs.

Puerto Natales Puerto Montt

Check-in:

Fridays between 20:00 and 21:00

Boarding:

Fridays at 21:00 hrs.

Departure:

Saturdays at 06:00 hrs.

HOW TO GET THERE?

You can get to Puerto Montt by bus, car or plane. If you arrive by airplane, you can take a cab, private van service, or buses to the city center and then head to Km 14,5, Chiquihue road, to check-in and boarding procedures. If you arrive by bus, you can take a bus or taxi from the terminal to the address above mentioned; the journey takes about 20 min.

PHONE RESERVATION

For reservations or more information, email us at sales@navimag.cl

OPENING HOURS

From Monday to Thursday: between 09:00 and 13:00 / 14:30 and 18:30 hrs.

On Fridays, between 09:00 and 17:00 hrs (continued).

PUERTO MONTT - PUERTO NATALES

DAY 1: PUERTO MONTT

During check-in, our staff will take your luggage into custody, which each passenger must pick up when boarding. In case of traveling with a vehicle, they will give you the necessary information to guide you through the process.

Once on board, crew members will give passengers a welcome talk along with some information for safe and entertaining navigation, to later set sail through the Patagonian Fjords towards the city of Puerto Natales.

Navigation will begin in the Reloncavi Sound, Gulf of Ancud, and at sunset, the ferry will enter the Apiao Channel into the Corcovado Gulf.

DAY 2: CANAL MORALEDA - ÁREA OCEÁNICA - GOLFO DE PENAS

The journey continues with the ferry sailing the southernmost part of the Corcovado Gulf. Here, the Captain decides the most adequate route to continue the voyage, according to the meteorological information received, data on tidal currents in the channels and the location of the Moon and the Sun as guiding references. Route alternatives include:

1. Guafo Mouth
2. Ninualac Channel
3. Pulluche Channel.

There are other ways of accessing other channels, depending on visibility, traffic, and crossing other vessels.

Suppose the Captain chooses to sail the open sea through the Guafo Mouth. In that case, the ferry will navigate between the Chonos Archipelago and Guafo Island to quickly exit into the Oceanic Area.

If the ferry sails the Ninualac Channel, navigating all morning through the Moraleda Channel, it will reach the vicinity of Tuap Island, where it will turn to the west and start sailing the Ninualac Channel and entering the open sea in the course of the afternoon.

On the other hand, if the Captain chooses to sail the Pulluche Channel, the ferry will cross the Moraleda Channel, a transit place for expert sailors and canoeists of the Chonos Archipelago and Chiloé. Later, the ferry will sail through the Errázuriz Channel, then the Chacabuco, and finally enter the Pulluche Channel (known for its exuberant vegetation of lengas and cypresses forests). If weather permits, passengers can see dolphins, sea lions, and wild birds. At nightfall, the ferry begins oceanic navigation in the sector immediately north of the Golfo de Sorrows to enter fully into the open sea during the night. This crossing lasts approximately 12 hours with good weather; it's possible to see Humpback, Minke, and Blue whales (depending on the time of the year and the weather).

(Continues)



PUERTO MONTT - PUERTO NATALES

DAY 3: BAJO COTOPAXI - PUERTO EDÉN

The ferry resumes sailing in the fjords to cross the Messier Channel, which is 1.270 meters deep, making it the deepest in the area; here's when passengers can see the cargo ship Capitán Leonidas, stranded there since the 70s on a semi-submerged islet called Bajo Cotopaxi. It is currently used as a navigation lighthouse and reference point for sailors.

Shortly after, the vessel crosses the Angostura Inglesa (English Narrows) and passes in front of the town of Puerto Eden, where the last remaining population of Alacalufes indigenous peoples lives. The town is located on Wellington Island, one of the largest in the country, which is part of the Bernardo O'Higgins National Park.

Navigation continues through the El Indio, Abismo Wide, Concepción, Inocentes, Angostura, Sarmiento, Farquar, Unión, Sobenes (the southernmost of our route), Scobar Doxrud and Morla channels and passes, and the Collingwood Strait.

DAY 4: ANGOSTURA WHITE - PUERTO NATALES

The ferry sails the Santa María Channel until it arrives at the narrowest pass of the route, the Angostura White, only 80 meters wide. Then it navigates across the Unión Sound to later enter the access channel to the city of Puerto Natales, where this incredible adventure ends.

Transit in the channels will occur only if the sea, itinerary, and weather conditions allow it, always at the Captain's discretion.

IMPORTANT: Dates and schedules are estimates and must be confirmed within 48 hours before departure, as indicated in this document.



Bajo Cotopaxi



English Narrows



White Pass

PUERTO NATALES - PUERTO MONTT

CHECK IN AND DEPARTURE - PUERTO NATALES

During check-in, our staff will take your luggage into custody, which each passenger must pick up when boarding. In case of traveling with a vehicle, they will give you the necessary information to guide you through the process.

Once on board, crew members will give passengers a welcome talk along with some information for safe and entertaining navigation, to later set sail through the Patagonian Fjords towards the city of Puerto Montt.

DAY 1: ANGOSTURA WHITE - SANTA MARÍA CHANNEL

The vessel first enters the Unión Sound and then arrives at the narrowest pass of the route, the Angostura White -only 80 meters wide- to sail through the Santa Maria Channel.

DAY 2: PUERTO EDÉN - COTOPAXI

The ferry sails through the Morla Vicuña, Escobar Doxrud , Sóbenes (the southernmost of the route), Unión Pass, Collingwood Strait, Farquar, Sarmiento, Angostura, Inocentes, Concepción, Wide, Abismo El Indio channels and passes. Then the ferry passes by the charming town of Puerto Eden, where the last remaining population of Kawésqar indigenous people in Chile lives. The town is located on Wellington Island, one of the largest in the country and part of the Bernardo O'Higgins National Park.

The vessel continues north, passing through the English Narrows (Angostura Inglesa), a slim pass that allows one ship to navigate it at a time. Then into the Messier Channel, home to the cargo ship Capitan Leonidas, stranded there since the 70s on a semi-submerged islet called Bajo Cotopaxi. It is currently used as a navigation lighthouse and reference point for sailors.

(Continues)



Union Channel



Puerto Edén



Ringed Kingfisher

PUERTO NATALES - PUERTO MONTT

DAY 3: GULF OF SORROWS - OPEN SEA - MORALEDA CHANNEL

In the afternoon, the ferry starts open-sea navigation in the area of the Gulf of Sorrows. This journey lasts approximately 12 hours in good weather. Here, it is possible to see Humpback, Minke, and Blue whales (depending on the season and the weather). At dawn, the Captain will assess the meteorological information received, data on the tidal currents in the channels, and the location of the Moon and the Sun as guiding references. According to this, he will decide the most adequate route to continue the voyage. Alternative ways to open sea sailing are:

1. Pulluche Channel
2. Ninualac Channel
3. Other channels, depending on visibility, traffic, and crossing other vessels.

The first option available is to sail through the Pulluche Channel, known for its exuberant vegetation (lush lengas and cypress forests). Passengers could watch dolphins, sea lions, and wild birds if the weather permits. Then the ferry enters the Chacabuco and then the Errázuriz Channel. Finally, the vessel enters through the Moraleda Channel, a place of transit of notable navigators and canoeists of the Chonos and Chiloé archipelago.

The second alternative is cruising across the Ninualac Channel until the ferry arrives in the vicinity of Tuap Island to finally reach Moraleda Channel.

A third option is to continue navigating the open sea through the Guafo Mouth, then take the Chonos Archipelago route to Puerto Montt.

DÍA 4: PUERTO MONTT

In our voyage north, the ferry sails the Gulf of Corcovado, then the Apiao Channel, the Gulf of Ancud, and the Reloncavi Sound, arriving at its destination, Puerto Montt, in the morning. **IMPORTANT:** Dates and schedules are estimates and must be confirmed within 48 hours before departure, as indicated in this document.

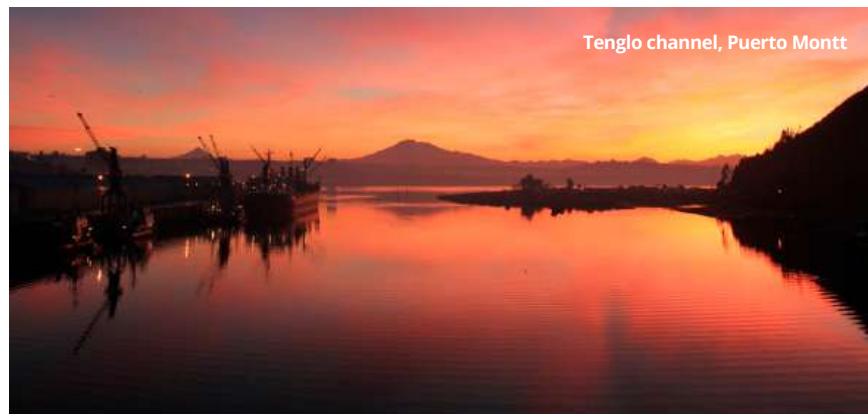
IMPORTANT: Dates and schedules are estimates and must be confirmed within 48 hours before departure, as indicated in this document.



Dihueñe



English Narrows



Tenglo channel, Puerto Montt

CONDITIONS

TICKET CONTRACT

Acceptance of your reservation implies agreeing to the terms and conditions of Navimag Ferries S.A. for the transportation of passengers.

CANCELLATION AND CHANGE POLICIES

The following penalties apply in case of cancellation of a confirmed reservation as soon as the company receives written notice:

1. A 10% charge of the booking value if cancellation is 45+ days before the ship's departure.
2. A 30% charge of the booking value if notification is sent between 44 days and 15 days before departure.
3. A 50% charge if notice is sent between 14 days and 7 days before departure.
4. A 70% if notification is sent 6 days before departure.
5. A 100% charge after departure.

All cancellations and changes in policies do not apply in the case of promotions such as Early Bird, which do not allow refunds but only changes to reschedule trips within the date range indicated in the advertisement.

Passengers who make changes in their reservation must request the company at least 48 hours before the ship's departure, and must pay, in such case, 10% of the ticket price for the company to make the postponement effective.

CHILDREN POLICY

Infants between 0 and 2 years old get an 80% discount when sharing a bed with their parents. Children between 3 and 12 years old get a 20% discount if they share a cabin with a parent or an authorized adult.

RATES AND DEPARTURES

The company reserves the right to change fares and departure dates without prior notice.

FERRY CONDITIONS

Fares include accommodations, maritime transportation, entertainment onboard, breakfast, lunch, and dinner. Rates do not include port fees of US\$10 per person. Optional tours and port transfers are not included. Selling, consuming, and bringing alcohol into the ferry is forbidden. Fares do not include purchases in the cafeteria.

PAYMENT OPTIONS

We accept the following credit cards: Mastercard, Visa, American Express, Diners, US dollars, Chilean pesos, and bank transfers.





Frequently Asked Questions

FERRY

Is it a cruise ship?

No, it is not a cruise service but a ferry service.

What is a ferry?

Ferries are cargo ships adapted to transport passengers. The transported cargo includes vehicles, camping cars, motorcycles, bicycles, heavy machinery, animals, and trucks with general cargo.

What capacity does the Esperanza ferry have?

Our Ferry Esperanza can transport 244 passengers and 1,800 linear meters in cargo.

What areas are available for passengers?

Cafeteria, dining room, activity room, infirmary, three outdoor decks with panoramic views, and a cabin for passengers with reduced mobility.

Are there elevators on the boat?

Our Esperanza ferry has an elevator.

Is the boat adapted for people with reduced mobility?

Our new ferry was designed to comply with new regulations and is adapted for this type of need.

TRAVEL EXPERIENCE

What is the travel experience on board like?

We are not a cruise ship but a ferry, a vessel that transports cargo and passengers. You can choose to share your cabin with other travelers* or choose a private cabin if you want more privacy.

Our trip is rather contemplative, without great luxury but authentic. You will enjoy disconnecting at the end of the world, sharing time with various people, resting, and recharging energies for your next trekking or adventure you have planned in Patagonia.

Who travels the Navimag ferry?

You will meet a wide variety of people on our ferry route: travelers of different nationalities, locals, and transporters. Our passengers' ages range between 30 to 60 years old.

Our trip is ideal for those who:

- See the journey as an experience as important as arriving at the destination.
- Look to arrive in or return from Patagonia differently than traditional air or land travel.
- They want to enjoy the beauty of the Patagonian fjords and the comfort and relaxation offered by a boat trip.
- They want to travel the old-fashioned way.
- They like meeting and sharing with more people in a conversation or a board game.
- Travel by car, motorhome, bicycle, or motorcycle.
- Need to disconnect and recharge.
- Have a flexible itinerary.

Why is ferry travel delayed or canceled?

Ferry travel could be delayed or canceled due to bad weather. The weather in Patagonia is unpredictable, even in the summer. We will let you know as early as possible if this is the case. Therefore, keep your itinerary flexible and allow plenty of time between your destinations

Are there any additional costs to the fare paid?

Our travel system is all-inclusive, i.e., in addition to transportation, fees include accommodation and meals (breakfast, lunch, and dinner), excluding groceries, cafeteria purchases, tips, purchases in the shop, cafeteria, and tips.

Does the ferry move a lot?

Yes. Traveling the Patagonian fjords by boat is an adventure, so it will depend a lot on weather conditions if the ship moves too much or not.

However, most summer conditions are good, especially crossing the channels where the sailing is smooth.

The Gulf of Sorrows is a busy area, independent of the time of year and weather conditions. This part of the trip can take about half a day, so we recommend taking motion sickness pills if you are sensitive to movement.

Otherwise, our paramedic on board will assist you in making you feel as comfortable as possible.

CABINS

When should you share a cabin?

Our fare structure allows the sale of cabins or single beds. If you bought a bed (on a quadruple or shared basis), you would have to share the room with other passengers. If you want more privacy and to be alone in your cabin, you can pay the single rate.

Who would you share your cabin with?

In Navimag, we reserve the right to accommodate passengers in the way we deem most convenient, as each trip is unique, and we cannot anticipate the type of travelers who will sail with us. However, as far as possible, we try to group passengers of the same gender per cabin.

Do cabins and beds include bedding?

All accommodations include bedding and towels.

ENTERTAINMENT ON BOARD

Are there tour guides?

There are bilingual guides only in the Patagonia Fjords route for the high season (between November and March). They will assist and entertain you with talks, karaoke and bingo. Our guides have vast experience in naturalism and working on Patagonian cruises.

What other type of entertainment is on board?

You can connect to our entertainment system from your cell phone or tablet to watch movies. Also, you can order different board games to play with other passengers.

If photography is your thing, you can take the opportunity to take pictures of the wildlife that you get to watch from the ferry. We also recommend that you bring that book you've been meaning to read for a while now.

SERVICES

What kind of electricity is available on board?

The voltage allowed on board is 220 volts and 60 Hz.

Is there an Internet connection?

Patagonia is the farthest region in the world, so there is no Internet available for our passengers. We recommend that you take the opportunity to disconnect and talk with other people.

Is there a telephone signal during the trip?

No. You will only have a signal in the departure and arrival ports.

Is smoking allowed on board?

Smoking is only allowed on the ship's outside decks in compliance with Chilean law 20.105, which bans smoking in any enclosed space inside the ferry.

Do you sell alcoholic beverages?

No. We do not sell or offer alcoholic beverages onboard.

Do you have drinking water on board?

Yes. We have water dispensers that you can count on at all times, so you do not need to carry extra water bottles.

What happens in case you have special dietary needs?

If you have a food allergy or are vegetarian, please inform us when you make your reservation.

What food service is included?

A self-service casino system that provides three meals a day (breakfast, lunch, and dinner).

SHOPPING

Can you shop on board?

Our ferry Esperanza has a shop onboard, where you can find basic necessities.

¿What can you buy in the cafeteria?

You can find soft drinks, tea, coffee, biscuits, and chocolates.

How can you pay on board?

We accept credit cards, debit, and cash. Accepted currencies are Chilean pesos, US dollars, and euros.

LUGGAGE

Are there luggage limits?

Yes. Each passenger can carry up to one suitcase and one handbag. We suggest that you bring only the essentials, as space inside the cabins is limited. Each bed has a locker with a key; locker space is enough to store a backpack of about 60 liters.

Are pets allowed to travel in the ferry?

Yes. You can travel with your pet as long as it travels in a special crate and stays in the ship's cargo area. Pets are not allowed in the cabins and not in the other passenger facilities. Passengers may check the status of their pet with the approval of a crew member. There is no additional charge for traveling with pets.

Can you store valuables?

Yes. There is a safe available for passenger use onboard. This safe is in charge of the ferry Captain.

SAFETY

What safety is there during the trip?

Your safety is our first priority. It is why Navimag Ferries and its ships are certified under the International Safety Management (ISM) standards, related to SOLAS (Safety of Life at Sea) precautions to protect human life at sea.

In addition, our ferries have rafts, lifesaver floats for 730 people (double its maximum capacity), and 3 rescue boats.

Are there first aid services?

The ship has a basic nursing service with a professional paramedic in charge. Additionally, the crew receives first aid courses according to ISO standards. Officers receive an advanced first aid course.

ITINERARIES

Why are there delays or changes in the itinerary?

Patagonia is extreme, a place where weather conditions constantly change. There can be storms and strong winds at any time of the year, affecting departure and arrival schedules. In addition, the crossing through the Patagonian channels is highly controlled by the maritime authorities, so there are specific tide and light conditions that need to be met to sail through them.

Also, given our ferry carries cargo, any slight change in the operation and weather conditions may affect the itineraries. We understand that these changes can inconvenience our passengers, so we aim at offering a better service every day.

LIVESTOCK TRANSPORTATION

Why do you transport animals?

Due to Chile's geography of Chile, the extreme southern area is disconnected by land from the rest of the country; it can only be traveled by sea, air, or land through the Argentinean territory. Our transport service emerged from connecting the Magallanes region with the rest of the domestic territory. For practical purposes, our company provides a "road" that allows continuity and connectivity to the different loads requiring transit to the south's extreme regions. Livestock transport is not exempt from this modality; our clients are transport companies in the livestock industry who, through their services with livestock equipment designed and authorized for this purpose, allow the commercialization and movement of livestock from the Magallanes region to the rest of the country. There is no commercial link between the livestock producer and our company, but there is a commercial relationship between our company and the livestock transport company.

What measures has Navimag taken to care for livestock during transportation?

Notwithstanding the above and following our commitment to the community, in January 2015, we started a program with the Agricultural and Livestock Service (SAG) to improve the basis of livestock transport. This government agency issued Decree No. 240 of Law 19.162, establishing new regulations regarding animal transport to ensure, among other matters, rest periods, watering, hygienic conditions, lighting, and ventilation, among others.

In addition, we've adopted measures that go beyond the purely legislative. Since the second half of 2016, our staff on board has included a livestock manager whose objective is to ensure compliance with the law and proper animal transport.

Furthermore, all our officers and captains have taken a course in Universidad Austral about Animal Care taught by Dr. Carmen Gallo, Ph.D. of the University of Liverpool and Director of Animal Science at Universidad Austral and Researcher in Animal Welfare Antemortem Management, etc. These measures have allowed us to reduce animal mortality, so much so that in 2015 our company transported 24,673 heads of animals with a mortality rate of 50 animals (0.20%), and in 2016 we transported 23,468 heads of animals with a mortality rate of 22 animals (0.1%).

We understand that there are still improvements pending at the government, transportation, and livestock producers levels. In this regard, our company will always seek to add value to any implemented solution that is within our reach.

At what times of the year are animals transported?

Mainly in the Fall, from April onwards, because pastures in Patagonia freeze, the cattle owners must move them to the north to eat appropriately. Notwithstanding the above, animals may also be transported at other times of the year, although with less probability.



NAVIMAG OFFICES

PUERTO MONTT

Diego Portales 2000, 1st Floor

Phone: (+562) 2411 2600

Monday to Thursday:

Between 09:00 & 13:00 / 14:30 and 18:30 hrs.

Friday:

Between 09:00 and 17:00 hrs.
continued.

Saturday:

Between 09:00 and 14:00 hrs.

f i t SALES@NAVIMAG.CL

www.navimag.com

NAVIMAG operates under uncertain climatic conditions and in isolated areas, which could affect travel itineraries and schedules.

